

Cisco Powered Managed Services

Top reasons why businesses like yours need managed services

- 1. Simplify complexity
- 2. Security across all environments
- 3. Skills gaps
- 4. Consumption models



Managed services solves:



- Poor application performance that slows users down
- Weak technology infrastructure that exposes your business to security threats
- Solutions that jeopardize resources and business goals

Cisco Powered Services Criteria



Carefully selected partners who stand apart, qualified by Cisco after rigorous training, extensive testing, and thorough auditing.

They have **met the highest standards** to achieve **Cisco Powered Services specializations.**

Only these providers gain access to Cisco-proven **blueprints** detailing a complete picture of service requirements and the user experience.

Learn more about ANM's Cisco Powered Services.



Specializations are earned, not given **Providers with Cisco Powered Services specializations:**

- Transform by delivering new and • consistent business outcomes.
- Understand complexity, cross-platform, and cross-architecture IT infrastructures.
- Build, manage, service, and support • systems using Cisco® technologies.
- Deliver the solutions needed ightarrowto solve your most pressing challenges.





Accelerate your transformation journey to faster, cloud-based systems.

Enhance the user experience with a modernized infrastructure and greater agility.

Evolve IT consumption to increase flexibility and security.

Solve line of business needs by aligning business outcomes with policies.



CISCO

Powered



Improve resource efficiency by offloading less strategic tasks.

Fill skill gaps and let experts supplement your internal IT staff.

Achieve your outcomes with ANM Managed Services.

- 24/7 service with 15-min response •
- Proactive monitoring and incident management ullet
- Optional and customizable service tiers
- Performance reporting ightarrow
- Extended IT functionality •
- Quarterly Business Reviews (QBRs) •
- Strategic IT planning •
- ITIL based processes •
- Deeply technical engineers •
- **Dedicated Client Success Manager** •
- **<u>ANM IT Ops Platform</u>**: Purpose built to integrate and automate ITSM, event management, identity and access, analytics and systems management.

Contact us to learn more.