

Modern Workplace

BE MORE PRODUCTIVE, FROM ANYWHERE.

Modern work depends on communication. Calling, meetings, contact centers, devices, and endpoints must work together—securely, reliably, and without disruption. Yet most environments have grown complex over time, creating fragmented user experiences and operational strain for IT.

ANM helps organizations design, modernize, and manage modern workplace environments that simplify collaboration, support distributed workforces, and scale without unnecessary complexity.

WHY ANM

- » 6 engineers for every salesperson
- » 30+ years of communications expertise
- » Deep experience across Cisco and Microsoft platforms
- » Proven ability to solve complex, real-world challenges
- » Vendor-independent, solution-driven approach
- » Focus on outcomes, not product checklists

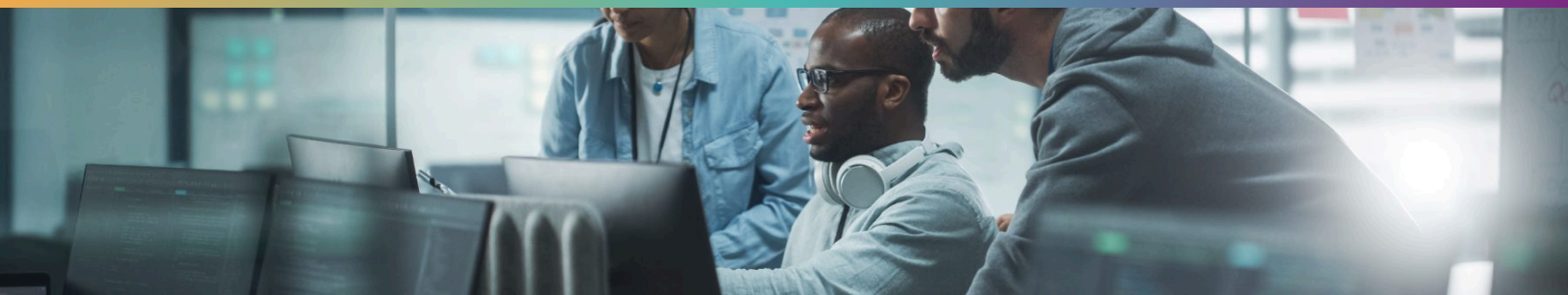
OUR APPROACH

Design-Led, Not Install-Led

Our modern workplace solutions are design-led to ensure we get it right the first time. We don't just install—we engineer, manage, and document every layer.

OUR ENGAGEMENTS FOCUS ON

- Simplicity over tool sprawl
- Integration across platforms and environments
- Reliability for mission-critical communication
- Intentional modernization at the right pace
- Solutions tailored to real operational needs





ANM's Modern Workplace Approach



ANM's approach is rooted in communications expertise and real-world experience. We don't start with platforms but with an understanding of your environment and how work actually gets done.

SOLUTIONS	WHAT ANM DELIVERS	KEY CAPABILITIES & TECHNOLOGIES
On-Prem, Hybrid, & Cloud Calling	- End-to-end calling services - Modernize voice without sacrificing reliability or existing investments	- On-prem and hybrid Cisco calling environments - Microsoft Teams Phone and cloud calling - Session Border Controllers (SBCs) and PSTN integration - Phased migrations and coexistence strategies
Contact Center	- Cloud and on-prem contact center platforms - Digital front door for customer engagement - Increased agent efficiency and insight	- Webex Contact Center (cloud and on-prem) - Microsoft-aligned contact center solutions (AudioCodes Voca) - Omnichannel engagement (voice, chat, digital) - Assessment, design, implementation, and optimization
Meetings & Devices	- Standardized, scalable meeting experiences across spaces, roles, and locations - Supporting both Webex and Microsoft Teams with a broad ecosystem of devices	- Meeting room solutions (focus, small, medium, large rooms) - Executive conference rooms and huddle spaces - Video conferencing boards and room bars - Desk phones, headsets, and personal video devices - Vendors: Cisco, Poly, Logitech, DTEN, AudioCodes
Mass Communication & Digital Signage	- Reach the right audience - Deliver messages quickly and reliably - Scale across campuses and distributed environments	- One-to-many communication solutions across campuses - Digital signage and mass notification platforms - Integration with calling and meeting platforms
Endpoint Management	- Supports a mobile, distributed workforce - Replaces legacy approaches - Delivers centralized visibility and control	- Microsoft Intune implementation - Co-managed SCCM and Intune environments - Device enrollment, compliance, and lifecycle management - Secure management of laptops, desktops, and mobile devices





SOLUTIONS	WHAT ANM DELIVERS	KEY CAPABILITIES & TECHNOLOGIES
Auxiliary Services	• Visibility, analytics, and security overlays • Enhanced modern workplace platforms • No re-architecture required	• Call detail records and system log visibility • Analytics and alerting • Security overlays for calling, meetings, and contact centers
AI & Copilot Readiness	• AI readiness and governance • Secure, responsible AI adoption aligned to business outcomes	• Copilot readiness assessments • Security and governance alignment • Adoption and enablement workshops

ANM's Engagement Models

ANM supports modern workplace initiatives through flexible engagement models:

READINESS ASSESSMENTS & WORKSHOPS

Every engagement starts with understanding. ANM conducts structured readiness assessments and workshops to evaluate your existing environment, identify gaps, and define a clear path forward. These engagements help you:

- Assess current calling, collaboration, endpoint, and contact center environments
- Understand platform readiness across Cisco, Microsoft, and hybrid architectures
- Identify risks, dependencies, and operational constraints
- Align stakeholders on priorities, scope, and sequencing
- *You get: documented findings, high-level architecture guidance, and actionable recommendations that inform next steps.*

PHASED IMPLEMENTATION & MIGRATION

Modernization doesn't have to be disruptive. ANM executes implementations and migrations using a phased, deliberate approach that minimizes risk and avoids downtime. Implementation services include:

- On-prem, hybrid, and cloud calling deployments
- Contact center implementations and migrations
- Meeting room and device standardization
- Endpoint management rollouts using Microsoft Intune
- Coexistence strategies and staged user migrations
- *You get: measurable progress while keeping your business-critical communication systems running.*

ARCHITECTURE & DESIGN

Based on assessment findings, ANM designs modern workplace architectures tailored to your environment. Architecture and design services focus on:

- Integrated calling, meetings, contact center, and endpoint strategies
- Hybrid and coexistence models that respect existing investments
- Platform alignment across Cisco, Microsoft, and third-party solutions
- Security, resiliency, and operational requirements
- *You get: architecture documentation and design frameworks that account for scale, reliability, and long-term manageability.*

OPTIMIZATION & ONGOING SUPPORT

Modern workplace environments continue to evolve, and so do the requirements. ANM provides ongoing optimization and support services to ensure solutions perform as intended over time. These services include:

- Platform optimization and configuration refinement
- Visibility into system performance, logs, and analytics
- Security overlays and risk reduction services
- Advisory support as environments scale or change



Get Started

Ready to take the first step to a modern workplace? Ask us about:

**Modern Work Readiness
Assessment**

**License Utilization
Assessment**

**Copilot & M365
Workshops**

The result is a modern workplace that remains reliable, manageable, and ready for what's next. Talk to an ANM Consulting Architect to get started.



Talk to an ANM Consulting Architect

Ready to take the first step to a modern workplace? Contact us today to get started.

TALK TO AN EXPERT

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