

Observability

YOU CAN'T FIX WHAT YOU CAN'T SEE.

When systems slow down or fail, IT feels the pressure first. But without full visibility, it's hard to know where the issue is, let alone solve it fast. Modern IT ecosystems are too complex and too siloed for disconnected monitoring to deliver real answers.

Monitoring tells you something's wrong. Observability tells you where, why, and what to do next.

ANM helps you make sense of it all with a unified observability strategy, so you can fix problems faster, prevent outages, and align IT performance to business outcomes.

HOW ANM IS DIFFERENT

- » We lead with discovery, not demos
- » 30+ years of experience and 175+ engineers at your fingertips
- » Customized workshops and assessments
- » You get what's right for your organization, not what's easiest for us to sell

OUR APPROACH

Why This Matters

We're here to make sense of your tools—not just add to them. We break down siloes by mapping tool ownership, identifying visibility gaps, and routing telemetry from across teams into a centralized observability platform.

TECHNOLOGY PARTNERS

ANM integrates with the industry's leading observability platforms, including:

- **Telemetry & Correlation:** Splunk, Cribl, Sumo Logic, LogRhythm
- **Digital Experience Monitoring:** Cisco ThousandEyes
- **Data Governance & Compliance:** Microsoft Purview, BigID
- **Security & SIEM:** Palo Alto Networks, Cisco SecureX, LogRhythm

Our vendor-neutral approach means we recommend and configure the platforms that best fit your environment.



Observability That Spans Your Entire Stack



We help you implement and integrate observability solutions across every major IT domain:

DOMAIN	FOCUS	CAPABILITIES
Digital Experience Monitoring	End-user experience across devices and locations	Measure performance, availability, and responsiveness across user journeys
Network / Internet	Traffic visibility and performance health	Monitor bandwidth, latency, and packet loss; detect anomalies and security threats
Security	Threat detection and incident response	Detect unauthorized access, malware, policy violations; integrate with security tools
Infrastructure	Physical and virtual system performance	Measure CPU, memory, storage, and uptime across hybrid infrastructures
Application	App health and interdependencies	Monitor uptime, inter-tier latency, and connection volumes across applications
Data	Integrity, privacy, and compliance	Control access, classify sensitive data, and prevent exfiltration
Observability Platforms	Centralized telemetry and visualization, AIOps	Ingest logs, metrics, and traces through an observability pipeline; power dashboards, alerts, and automation

1 Proven Methodology

Built in ANM's reference architecture and tailored roadmaps that accelerate observability maturity.

2 Cross-Tool Expertise

Deep experience implementing and integrating platforms like Splunk, Cribl, and ThousandEyes across all domains.

3 Business Value Focus

Designed to reduce MTTR, control costs, improve experience, and support compliance goals.



ANM's Observability Engagement Models

MAPS VISIBILITY GAPS

We start with a collaboration deep dive into your environment to assess what your teams are monitoring today, where the blind spots are, and what data is siloed or simply missing. We work with both technical and business stakeholders to identify the critical workflows that need visibility.

- **What you receive:** A clear picture of where observability breaks down and how to close the gaps.
- Observability maturity snapshot
- Inventory of existing tools and data sources
- Visibility heatmap

DESIGN THE RIGHT ARCHITECTURE

We define a right-sized observability architecture aligned to your environment, use cases, and platforms. Whether consolidating toolsets or expanding visibility, we deliver a roadmap that balances performance, security, and cost-efficiency.

- **What you receive:** A tailored plan that aligns with your goals, your tools, and your team's capacity.
- Domain coverage plan (e.g., applications, infrastructure, security)
- High-level reference architecture
- Integration strategy for telemetry ingestion and correlation

IMPLEMENT & EMPOWER

We configure observability platforms, connect critical systems, and build dashboards tailored to your team's needs. Just as importantly, we train your teams to understand and act on the insights, not just manage the tools.

- **What you receive:** Insights that matter and a team that knows how to use them.
- Dashboards built around services, dependencies, and real troubleshooting workflows
- Initial alerting and data routing configured to reduce noise and support faster diagnosis
- Hands-on team enablement focused on day-to-day operations

TUNE, AUTOMATE, & SCALE

We help you move from reactive troubleshooting to proactive insight by fine tuning alerts, suppressing noise, and automating intelligent response workflows (AIOps).

- **What you receive:** Reduced alert fatigue and a path to continuous optimization.
- Refined alert logic and telemetry tuning
- Actionable automation opportunities (based on observability data)
- Performance baselines and continuous improvement plan



Get Started

Schedule a Tools Rationalization Workshop. Uncover visibility gaps, eliminate redundant tools, and unify your observability strategy across platforms.

TALK TO AN EXPERT

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